COM Health check & Monitoring

# Need for a heath check and monitoring

Admin for COM while running in production or testing environment,

* Server is up, running and usable
* Server load – DB connections, worker threads, async threads, memory footprint, http sessions etc. Stats on the Type/ Number of requests to COM system,
* System problem identification and notification
* Identification of runtime errors/exception - COM doing lots of system operations like Payment retry, Shipment Rejection. This heath check should be able to identify get the unresolved problems to Admin notice
* Debugging data runtime errors/exceptions - Enhance Error/Exception logging, identify based on the Transaction.

# System Availability

## Xserver/Weblogic

Post a simple logical date Request to Xserver using a poster dialog

* Identify the status of Xserver
* Active user session information
  + Average active users (Numbers and most active user) and timeframe.
* Request/Response timing stats
  + Average Response time for a Request (Search Customer/ Login CSR or SA)
* Up time from last system maintenance
  + Showing the last maintenance time and Uptime since last Maintenance
* Verifying if any un resolved system actions like (Timers, Payment Errors, Manual Events)
* Verify the connection pool from Xserver.
* Payment Gateway(UTG/Dummy) Status.

## DB

* Check if the DB server is up and Running
* Check if the Oracle Service and Listener are running in the Machine
  + If service or listener not running, start it automatically and log it in the monitoring system
  + If Server down notify the User.

## op\_engine

* OP\_ENGINE status would be identified by posting a simple request to ORDER\_ADMIN service.

# JVM Management/Monitoring

## Heap Memory, Threads available for server

(Use JMX libs for getting this info)

* Make use of MBeans available with Java SE,
* We can implement this in-line with jConsole available for JVM along with Java SE or an HTML interface.
* Alert on server reaching 80% of heap memory.

## CPU Usage

* OperatingSystemMXBean can be used to get the CPU usage.
* Alert for Maximum CPU usage,
* Stats on CPU usage timeframe during the working hours and type of requests
  + This can be done using the periodical data collection from system and store in XML file.

# Runtime Exception/Error Debugging

* Enhancing COM system to provide all information on the error/ exception happing in the server(s) at runtime.
* Notification system should be able alert/ present to the Admin on any error/exception.
* COM would archive the log files on error/ exception; it would be accessed thru monitoring system.

## Some Useful links:

* System properties

<http://alvinalexander.com/blog/post/java/print-all-java-system-properties>

* CPU Usage and Platform controller

<http://stackoverflow.com/questions/47177/how-to-monitor-the-computers-cpu-memory-and-disk-usage-in-java>

* Plug-in for Weblogic from Spring Source for Mbean access

<http://static.springsource.org/spring/docs/1.2.x/api/org/springframework/jmx/support/WebLogicJndiMBeanServerFactoryBean.html>

* JMX configuration in weblogic server

<http://docs.oracle.com/cd/E12483_01/wlevs20/config_server/jmx.html>

* System Memory information using file object

<http://docs.oracle.com/javase/6/docs/api/java/io/File.html>